

Inova Fairfax Hospital
Department of Radiation Oncology
INSURANCE INFORMATION FOR PATIENTS

Your care in the Department of Radiation Oncology at Inova Fairfax Cancer Center will result in two bills and, depending on your insurance carrier, possibly two co-payments and/or co-insurance payments for all services:

1. Inova Health System will bill for the facility, equipment, and personnel component of your care. These bills will be sent monthly. Necessary co-payments and co-insurance payments will be collected at the time of service.
2. Radiation Oncology Associates will bill for the services of your radiation oncologist. This bill will be sent following completion of your treatment and will include necessary co-payments.

On the day of your first visit, you will be asked to sign documents that allow us to bill your insurance carrier and to receive payment from your carrier. If there is a remaining balance after your insurance carrier has made its payment, you will be billed for that amount.

Your insurance policy is a contract between you and your insurance company. Your policy may require that you obtain referral and/or authorization before services are rendered. If you do not fulfill these requirements, your insurance company may refuse to pay for your care, and you will be personally responsible for payment. Even if you fulfill all requirements you may have deductible and co-insurance amounts for which you are responsible. Authorization and referral forms can be faxed to (703) 776-2743. Please ask that referrals specify Inova Fairfax Hospital and the name of your radiation oncologist.

Your insurance company may have a contract with your primary care physician, with Inova Fairfax Hospital and/or Radiation Oncology Associates, PC; however, your insurance company may not always have a contract with all three. The high number of insurance plans and their ever-changing rules are bewildering. We will help you, and work with you as much as we can, but compliance with provisions of your own policy is your responsibility.

Daily co-pays are collected for treatment appointments only. They are not collected for planning visits and dose calculation charges that occur prior to the start of treatment. Thus, your hospital bill will reflect these charges.

Co-insurance payments are collected for planning visits and dose calculations as well as treatment visits. Every effort is made to ensure that the estimated amounts are as accurate as possible. There are many variables that determine the final cost based on actual usage of department services. Please remember that the amount due is an estimate.

IF YOUR RADIATION ONCOLOGIST IS NOT CONTRACTED TO PROVIDE CARE UNDER YOUR PLAN, your insurance company may require that you go to another facility in order to be fully covered. If you elect to be treated here, you may have higher co-payments. In this situation, it is sometimes possible to get approval for treatment here if there are convincing reasons why going elsewhere would be a hardship. Approval must be obtained before starting the planning and treatment process.

IF YOU DO NOT HAVE HEALTH INSURANCE and you cannot afford to pay for your radiation treatment, ask at the front desk to speak to our social worker, Corinne Cook. She will guide you to appropriate community resources or direct you to a financial counselor at Fairfax Hospital. The financial counselor will help determine your eligibility for care at our facility. As part of its mission, Inova Fairfax Hospital provides care to Fairfax County residents regardless of their ability to pay.

For questions about Inova's hospital charges during your treatment, ask at the front desk to speak with Susan Hancock or call her at (703) 776-3731 between the hours of 8am and 3pm.

For questions about Radiation Oncology Associates' physician charges, call New Bedford Corporation at (800) 843-5258, option #2.